



Do I need a Maintenance
agreement?





Why you need a Maintenance Agreement

- Do you have a website that is more than 2 years old?
- Do you worry that you do not always keep your website completely up to date?
- Do you have the time to check and update your website yourself?
- Do you worry that you do not have the skills to successfully update your website?

Then you need to invest in one of our great value

Maintenance Plans

Benefits of having a Maintenance Agreement

- ✓ Pre-Agreed reaction and production times.
- ✓ No Additional fees should the issue take slightly longer to repair.
- ✓ Access to our Automated Helpdesk system to report problems as soon as they develop.
- ✓ Website is always using the latest software.
- ✓ Plugins are always up to date.
- ✓ Security updates are always installed.

Maintenance Plans for 2020

Keepin' Movin

1 hour per month – Time measured in whole minutes (you would be amazed how much can be done!)

- Access to automated Helpdesk.
- Pre-Agreed reaction times for Minor, Major and Critical problems.
- WP Plugin, compatibility check and update.

£40.00 per month

Movin' on Up

2 hours per month - Time measured in whole minutes (you would be amazed how much can be done!)

- Access to automated Helpdesk.
- Minor Changes to current website pages including written content and imagery.
- Pre-Agreed reaction times for Minor, Major and Critical problems.
- Complete website back-up taken monthly.
- WP Plugin, compatibility check and update.

£70.00 per month



Our most popular plan !

The Faster the Better

3 hours per month - Time measured in whole minutes (you would be amazed how much can be done!)

- Access to automated Helpdesk
- Priority in developer queue (meaning no matter how busy we are you are always given top priority)
- Addition of new pages and posts to your website.
- Changes to current website pages including written content and imagery.
- Pre-Agreed reaction times for Minor, Major and Critical problems.
- Complete website back-up taken monthly
- WP Plugin, compatibility check and update

£90.00 per month



Creatively Yours Ltd
7 Alexandra Street
Kettering
Northamptonshire
NN16 0SX

Tel: 01536 23 98 98
Email: support@creatively-yours.co.uk
www.creatively-yours.co.uk